

- Are you showing any signs of respiratory illness?**
 - If you are unwell, please stay home even if you have been immunised against COVID-19
 - Please also stay home if you answer yes to any of our pre screening questions - [COVID screening questions](#)
- Do you have a valid referral for this appointment?**
 - In order to claim Medicare benefits you will need to have a valid referral for this appointment
 - If you are unsure please contact our reception team who will be able to check this for you
- Is this your first visit to SA Heart?**
 - First time visiting SA Heart - please arrive 5 mins early to fill out a new patient information sheet
 - Or, you can access an electronic version [here](#), complete and return via email to administration@saheart.com.au
- Echocardiogram/testing appointments**
 - If you are attending one of our clinics for an echocardiogram/stress echo or exercise stress test please arrive 5 minutes early
- Do I have the correct address of the clinic?**
 - If you are unsure of the address of the clinic you are attending please refer to the [locations](#) page on our website
- What do I need to bring with me?**
 - Medicare card
 - Concession cards, i.e. pension card, health care card or DVA (Department of Veterans Affairs) card if applicable
 - A list of all current medications taken on a regular basis, including over-the-counter and herbal medications
- Allergies?**
 - Please notify one of our reception team or your cardiologist if you have any known allergies
- Do I need to pay my account on the day?**
 - Yes, it is SA Heart's policy for full payment to be settled on the day of your appointment please
 - It is our preference not to accept cash during the pandemic. We ask that patients settle their account via Credit Card/EFTPOS & cheque only at this time
- Will I need to lodge a Medicare claim after my appointment?**
 - No, all patient Medicare claims are lodged electronically by one of our reception team and rebates are transferred into your nominated bank account within a couple of working days
- Do I need to bring a support person with me on the day?**
 - During the pandemic it is preferable for patients to **attend on their own**, however if you are attending for a TOE (Transoesophageal echocardiogram) or DSE (Dobutamine stress echocardiogram) it is essential that you have a responsible adult accompany you home on the day
 - If you do require a support person for mobility or interpretation purposes, that person must be fully vaccinated and in good health and must abide by all entry protocols

Please call **8297 6888** or email us at administration@saheart.com.au if you have any questions

Please visit our website saheart.com.au for more details

about our doctors and services